# **PDO Privacy Policy**

Thank you for visiting our web site. Petroleum Development Oman LLC (PDO) respects the privacy of everyone who visits this website. As a result we would like to inform you how we use personal information collected at this website and recommend that you read this privacy policy.

By using the website, you will be treated as having accepted the practices described in this privacy policy.

Click on link for more information:

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#### 1. Who is responsible for the personal information collected on this site?

Your personal data is controlled ultimately by Petroleum Development Oman LLC (PDO), a limited liability company incorporated under the laws of the Sultanate of Oman by Royal Decree, having its Head Office in Mina Al Fahal and having Commercial Registration number 1/09999/0.

#### 2. Purposes of the collection of your data

One of the purposes of our website is to inform you of who we are and what we do. We may collect and use personal information (including name, address, telephone number and email) to better provide you with the required services or information. We would therefore use your personal information in order to:

- respond to queries or requests submitted by you
- process applications submitted by you
- administer or otherwise carry out our obligations in relation to any agreement you have with us
- anticipate and resolve problems
- maintain internal record keeping

Except as set out in this privacy policy, we will not disclose any personally identifiable information without your permission unless we are legally entitled or required to do so. We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place; or, (4) we believe that such action is necessary to protect and/or defend our rights, property or personal safety and those of others. The information is not provided to these companies for marketing purposes.

Please be assured that we will not use your information for any of the purposes if you have indicated that you do not wish us to use your information in this way when submitting the information or at a later stage.

## 3. Collection of non-personal information

We may automatically collect non-personal information about you such as the type of internet browsers you use or the website from which you linked to our website. We may also aggregate details which you have submitted to the site (for example, your age and the town where you live). You cannot be identified from this information and it is only used to assist us in providing an effective service on this web site. We may from time to time supply third parties with this non-personal or aggregated data for uses in connection with this website.

### 4. Data Security

We are committed to ensuring that your information is secure. Only authorized employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. We have implemented technology and policies with the objective of safeguarding and securing the information we collect online.

### 5. Links to Other Websites

The privacy practices detailed in this privacy policy are for this website only. On our website, we may have links to other websites. If you link to other websites, please review the privacy policies posted at those sites. We cannot be responsible for the privacy of any information which you provide whilst visiting such websites as such sites are subject to their different terms of use and privacy policies as provided in their website.

We recommend that you check the policy of each website you visit to better understand your rights and obligations especially when you are submitting any type of content on those third party website. Please contact the owner or operator of such website if you have any concerns or questions.

#### 6. Cookies policy

• What is a cookie?

Cookies are small data files that your browser places on your computer or device. Cookies help your browser navigate a website and the cookies themselves cannot collect any information stored on your computer or your files.

When a server uses a web browser to read cookies they can help a website deliver a more user-friendly service. To protect your privacy, your browser only gives a website access to the cookies it has already sent to you.

• Why do we use cookies?

We use cookies to learn more about the way you interact with our content and help us to improve your experience when visiting our website.

Cookies remember the type of browser you use and which additional browser software you have installed. They also remember your preferences, such as language and region, which remain as your default settings when you revisit the website. Cookies also allow you to rate pages and fill in comment forms.

Some of the cookies we use are session cookies and only last until you close your browser, others are persistent cookies which are stored on your computer for longer.

• How are third party cookies used?

For some of the functions within our websites we may use third party suppliers. These videos or links (and any other content from third party suppliers) may contain third party cookies and you may wish to consult the policies of these third party websites for information regarding their use of cookies.

• How do I reject and delete cookies?

We will not use cookies to collect personally identifiable information about you. However, should you wish to do so, you can choose to reject or block the cookies set by us or the websites of any third party suppliers by changing your browser settings – see the Help function within your browser for further details. Please note that most browsers automatically accept cookies so if you do not wish cookies to be used you may need to actively delete or block the cookies.

You can also visit <u>www.allaboutcookies.org</u> for details on how to delete or reject cookies and for further information on cookies generally. For information on the use of cookies in mobile phone browsers and for details on how to reject or delete such cookies, please refer to your handset manual.

Note, however, that if you reject the use of cookies you will still be able to visit our websites but some of the functions may not work correctly.

# 7. Changes to this policy

From time to time we may make changes to this privacy policy. If we make any change to this privacy policy and the way in which we use your personal data we will post these changes on this page. You are encouraged to review the privacy policy whenever you visit the website.

## 8. How you can contact us

If you would like to contact PDO regarding this privacy policy, you may contact us using the information below:

By e-mail: <u>webmaster@pdo.co.om</u>